Everything we do is aimed at supporting children and young people who have been affected by the death of someone close to them.

Our values are very important to us and they inform everything we do; whether this is with children, young people, parents, other family members, professionals or each other.
WE ARE CARING
We show that we care by being open, friendly, and listening very carefully to what people are saying. Through listening we aim to understand what you need and find the best ways to help. When someone is kind, caring and understands us it often makes things clearer and easier to deal with.

WE ARE HOPEFUL
We know that there are often painful feelings and difficult times when someone dies. We believe that with the right support, children and young people can feel hopeful about the future.

WE ARE HONEST
You can trust that we will do what we say we will do. We will tell you if there is something we cannot do or help with. We believe that children and young people need to be given clear, honest information that they can understand about death.

WE RESPECT OTHERS
Everyone deserves to be treated fairly and with respect. Children and young people should be involved in important events and decisions, including about how we work together. We aim to understand the particular needs of each person and family and do our best to help them.

WE TRY NEW THINGS
One of the best ways to learn and grow is by trying new things. At Winston’s Wish we know that we need to be bold, creative and try new ways of working. By moving with the times we aim to be as accessible and helpful as possible.